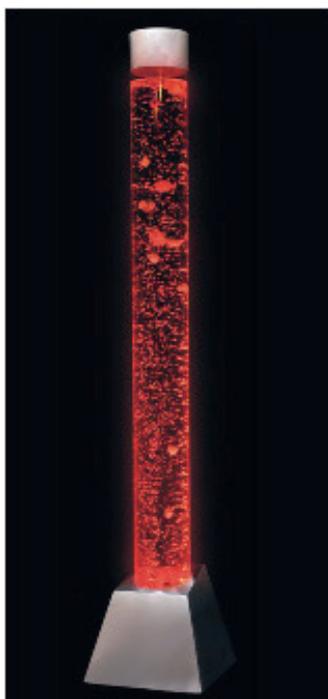


Bubble Tube /LED Lights and Stainless Steel Base with Remote



Please note: This product is designed with the air pump outside the base. We have provided 3m of piping to give you plenty of options to store your pump. The air pump can be stored behind some furniture, couch or even inside a wall or ceiling for custom built sensory rooms. This will significantly reduce the noise from the bubble tube and create a more relaxing environment. If you would like a 12V pump to store inside the base, this can be arranged by contacting us by email at help@play-learn.co.uk

While using the 220V pump we ask you to take care to ensure the air pipe does not become blocked.

Distilled water regular water

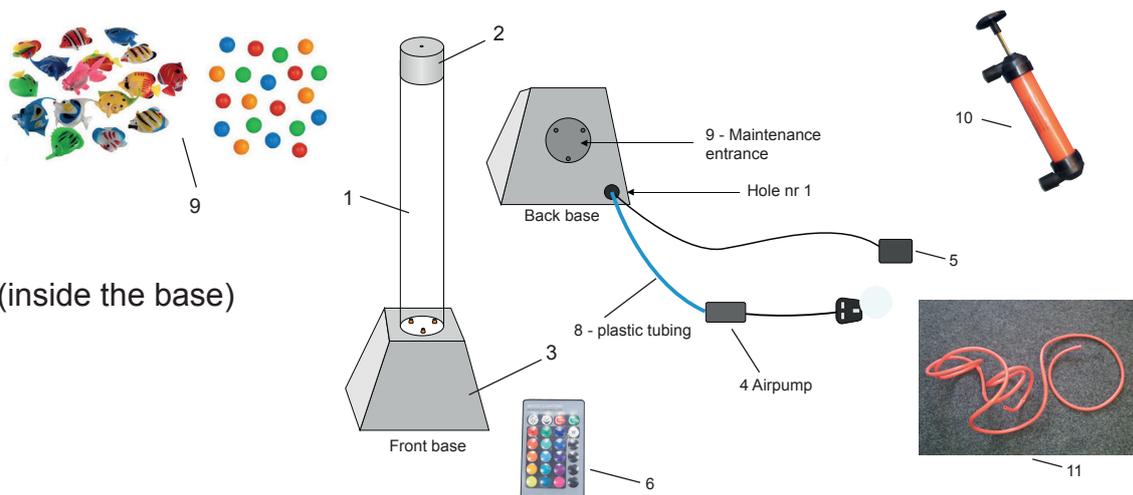
While this product has been designed to work well with tap water the product will need higher maintenance due to algae and the water becoming cloudy. The water will need changing approximately once every few months. By using distilled water, the water will stay cleaner for longer.

Unpack all components carefully.

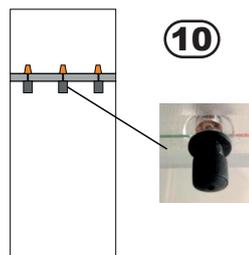
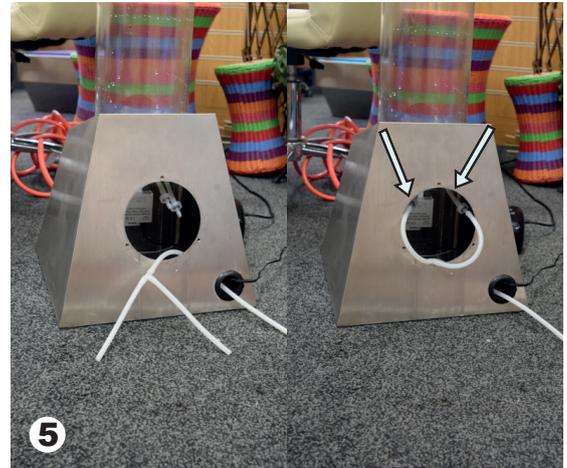
Please check to ensure all parts have been removed from the packaging.

Components:

- 1) Tube
- 2) Lid
- 3) Base
- 4) Airpump
- 5) 12V Adapter
- 6) Remote Control
- 7) Silver controller box (inside the base)
- 8) Plastic tubing
- 9) Fish and Balls
- 10) Manual Pump
- 11) Water Pipe



- 1 Place the base on a flat surface in a position where you can access the back of the metal base.
- 2 Insert Tube (1) into the base taking care not to trap any pipes.
- 3 Unscrew the 3 screws on the plate on the back of the base. Place the round metal disc and screws in a safe place.
- 4 Feed the wire of the adapter (5) through the "hole 1" into the base and plug it into the bottom of the silver controller box just below where it is written "power". The other cord of the controller box is not to be used.
- 5 Feed the plastic tubing (8) into "hole 1" and connect to the plastic tubing inside the base. Please note the tubing is stiff and will need a little force to push the pipes together. This is done intentionally to create a firm fit.
- 6 Attach the other ends of the tubing to the 2 prongs coming out the air pump.
- 7 Add water into the tube till around 10% full.
- 8 Now plug into a mains socket the air pump (4) and the 12V adaptor (5).
- 9 Ensure for safety reason the plugs are at least 1m away from the tube and are always kept dry.
- 10 The Bubble should start coming out and lights turn on. If one of the jets is not letting out bubbles, adjust the small plastic adjustors that are directly under the jets inside the base of the tube. Please turn these clockwise very carefully and do not force them.
- 11 If the lights are not turning on, ensure the connection from the 12v adaptor(5) and the connector between the controller box (7) in the base of the tube is secure and press the on button on the remote control (6).
- 12 Once you are happy with the flow of bubbles screw the round disc back onto the base and move the tube carefully into position against a wall and fill the rest of the tube with water and add the fish and balls if desired.
- 13 To increase or decrease the flow of bubbles the wheel at the end of the pump can be adjusted. Please note the fish will not swim with few bubbles



Emptying and changing water. – We have provided a manual air pump (10) and a water pipe (11) to aid in emptying your bubble tube. Attach the pump to the pipe and place the other end of a pipe deep into the tube. Place a large bucket on the floor (or at a lower point than the end of the pipe) and start pumping until the water starts flowing freely. You can now remove the manual air pump and allow the water to continue flowing. If the water stops ensure the end of the pipe is lower than the pipe that is in the tube and use the pump again to start the flow of water. When the water is nearly drained, either drain the rest of the water by removing the adjustors (see below blocked jets) or very carefully tip the water out from the top of the tube.

Troubleshooting

Here at Playlearn, we have spent many years developing our bubble tubes to ensure they are trouble free for many years. We want you to be completely happy with your purchase and we invite any questions and concerns you have. Please email us on help@play-learn.co.uk and we will get back to you within 24 hours. A Bubble Tube is a delicate product and must be looked after and maintained to ensure trouble free use. Please see the notes on tap water vs distilled water at the beginning of this manual. Anytime maintenance is required and certainly for emptying the water we recommend 2 persons to do this. We also recommend once your Bubble Tube is in place, to secure it to the wall with a bracket. Playlearn supplies brackets for a small cost and we ask you to contact us if one is required.

Tube is cracked – If for any reason your tube is cracked please contact the manufacturer to receive a replacement. Do not discard the tube until the new one is received as parts will be needed from the cracked tube. We may also require the cracked tube to be returned to us.

Fish not swimming - Please note due to the hardness and quality of some water some of the fish may take time to start moving up and down. Most of the fish will move up and down after a few hours but some may stay floating at the top for some time. We have provided many fish and balls in your pack so you will always have a nice amount swimming. If none or only a few of the fish are swimming, this is due to the dial on the pump not being high enough. We suggest to turn the dial higher (picture 13) to increase the flow of bubbles. If after months of using the product the fish stop swimming, this may be due to a decrease in bubbles due to blocked jets. See below how to unblock the jets.

No Bubbles coming out - Is the pump plugged in and switched on, is the pump making a noise? If there is no sound coming from the pump, please contact the manufacturer.

If the pump is making a noise, please first check that you have completed the instructions above. Please especially take note of (instruction 10) and ensure the adjustors have been turned clockwise.

If all seems okay please check along the whole length of the pipe to ensure it is not kinked or bent. If all seems okay, please pull off the pipes attached to the pump and feel with the back of your hand if air is coming out. If air is coming out, reattach pipes and check at the other end to ensure the pipes leading into the actual tube are letting out air. If no air is coming out, somewhere along the route of the pipe from the air pump to the exits is blocked. For further assistance, please contact the manufacturer.

If air is coming out of both exits, please refer to the trouble shooting below regarding blocked jets.

Bubbles coming out slowly - At the end of the pump there is a dial (13) please adjust this dial is adjusted to the flow of bubbles you require. Clockwise is more bubbles, anti clockwise is less bubbles. Please note if the pump speed is set to minimum the fish will fail to go up and down. If the pump is set to maximum, please follow the guidelines below regarding blocked jets.

BLOCKED JETS – If all of the above fails and the item has been used for some time, it is likely the jets that push the bubbles into the tube have become blocked. This can happen when using tap water or the water has become cloudy and dirty. Small pieces of debris or algae can become attached the jets and block the exits. Unplug the air pump and the 12v Adaptor. Using the manual air pump and pump (see instructions above on changing the water) empty out most of the water until only 10% remains. Now move the Bubble tube to an area where you can access the back panel and proceed to remove the plate. Detach the black wire from the silver controller box and pull out the air pipes from the 2 air pipes hanging down in the base (5).

Proceed now to pull out the tube carefully and place in a bucket. Turn the 3 adjustors (10) clockwise until they become detached, and then pull down gently until the whole piece is removed from the base. Let the water flow out of these exits till all the water is drained. Pour some more water into the tube and allow to drain. Do this several times until debris has cleared and the water exiting is clean. Regular fairy liquid can be used to aid in cleaning, but please ensure it is thoroughly rinsed to avoid soap bubbles. Return the adjustors to the base by pushing the prongs in carefully and turning the adjustor anti-clockwise. (do not tighten as this will block the bubble jets completely).

Now follow the instructions from number 1 above, to set up your tube again. If problem persists, please contact the manufacturer.

Remote control not functioning - The remote control is designed to change the colours of the lights and to change the way the lights work. If the lights are on but they are not changing with the remote control, try going a little closer to the base of the tube. If it still does not work, please contact the manufacturer for a replacement. If the new remote still does not fix the problem, the controller box may need replacing. Please contact us for further help.

No Light - The possible causes for lights not working are the following. Failed 12v Adaptor, connections loose, failed silver controller box or the led lights have failed. Firstly, touch the adaptor and see if it feels warm. If it is cold, check if it is switched on and it is pushed firmly in the socket. If it still does not work contact us for a new adaptor. If the adaptor is warm check the end remote control. Check the connection at the top of the silver controller box and the plastic connector of the lights are secure. If this still does not resolve the problem, please contact us for a new silver controller box. Pull it out of the silver controller box and reinsert it and press the on button

Caution - Always unplug the pump and the 12V adaptor from the mains socket before cleaning & handling. Disconnect and drain the water if storing away for an extended period of time. Do not operate with hot or ice cold water. Do not lift, carry or pull the bubble feature by the power cord Do not exceed the maximum voltage & wattage on adaptor.

Warranty Information

Thank you for choosing our product. All of our products are constructed from the highest quality materials. In the event that we have not achieved our usual standard of excellence, we will repair or replace, at our discretion, within 12 months from the date of purchase. A valid proof of purchase, with the purchase date clearly indicated, must be provided. Photos of defective merchandise will also be required to help us evaluate the actual cause of the defect. Please read below for a detailed description of warranty coverage. Please note, if the product fails in anyway, only the part that has failed will be replaced, we will not replace the entire unit.

Water Damage

Our products are not manufactured to withstand extreme temperatures. Improper storage that allows water to freeze within a product may cause damage and is considered negligence and will, therefore not be covered under this warranty. The use of "hard water" and/or caustic cleaners can affect the paint or other finishes. Failure to keep the unit clean, and use of such additives/cleaners, will also void the warranty.

As with any product, all finishes with time will gradually fade and discolour. The warranty will only cover against severe or complete fading within the first year from date of purchase.

Not Covered Under The Warranty

The limited warranty will NOT cover cases of damages due to 1. Damages caused in transit 2. Inadequate care and/or neglect 3. Environmental and/or natural elements 4. Immersion in water, unless specified 5. Improper Installation/Storage and/or Maintenance

This warranty is void if the product has been damaged by accident, misuse, negligence, improper installation and/or modifications have occurred. This includes any and/or all defects arising out of freezing water damage, hard water damage, failure to keep the unit clean and free of harmful additives such as bleach, chlorine, etc.... which affects the paint and/or parts. This warranty also does not cover any additional charges or installation, removal, disposal and/or shipping costs or consequential damage associated with any warranty claim.

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